

Information about your water, drainage, wastewater and solid waste utility services.

New North Transfer Station is Open

Seattle's North Transfer Station (NTS) is now open, and it's not your average city "dump." Here are a few highlights of the new state-of-the-art solid waste facility:

- **Increased Recycling Capacity**
The new station is a huge improvement over its predecessor. The old station, built long before recycling was introduced, was designed to process everything as garbage. The new station has an entire building dedicated to recycling, where customers can drop off their recyclable and reusable materials for free.
- **Environmental Sustainability**
The LEED Gold certified NTS was designed and built to maximize environmental sustainability. It features green roofs and porous pavement to slow down storm water, solar panels to generate electricity, and pavement made from recycled asphalt and roofing shingles.
- **Less Odor and Noise**
A large sound-deflecting wall and an extensive ventilation and odor control system minimize the station's smell and sound impacts on the surrounding community.
- **Community Space**
The facility features more than an acre of community space that includes a sports court, a playground, exercise stations, seating areas, and a sculpture created with reclaimed rebar from the old station.

The NTS is open 8:00 a.m.–5:30 p.m., 7 days per week. To learn more about the NTS, go to www.seattle.gov/util/NewNorth.



dedicated recycling space



sound-deflecting wall



playground

Winter Collections

Garbage, food and yard waste, and recycling collection may be delayed during snowy and icy weather. Check for collection delays at:

- www.seattle.gov/util
- twitter.com/SeattleSPU
- atyoursevice.seattle.gov

Missed Collections:

You can report missed garbage, food and yard waste, or recycling collections after 6 p.m. on your scheduled pickup day by going to www.seattle.gov/util and clicking on "Report Missed Collection" or by calling **206-684-3000** the following day.



Sign Up for AlertSeattle

AlertSeattle is the official emergency notification system used by the City of Seattle.

Sign up now to get real-time notifications about emergencies, severe weather, safety, health, utility disruptions, and major traffic incidents via text message, email, voice message, or social media.

Learn more at www.alert.seattle.gov



This service is provided by the City of Seattle at no cost; however, message and data rates may apply. While AlertSeattle is an excellent system, we cannot guarantee that you will receive notification in all cases. Disasters and emergencies are chaotic and unpredictable, and notification is dependent on external providers such as your wireless carrier or email delivery service outside the City's control.

Winter Weekends at the Watershed

The Cedar River Watershed Education Center offers free Winter Weekend Programs for the whole family from January 7 through March 26.

Join a naturalist for a 2-mile Winter Adventure Hike along the trails of Rattlesnake and Christmas Lakes. Not up for a hike? Try the Center's Storytime programs. Each session features different animal- or nature-themed stories, pictures, and videos, followed by craft time.

Winter Weekend Programs

Saturdays and Sundays, 1:30–3:30 p.m.

Cedar River Watershed Education Center
North Bend, WA

To see a program schedule and register for programs, go to www.seattle.gov/util/crweec.



Connect with SPU



@SeattlePublicUtilities



@SeattleSPU



SeattlePublicUtilities

Get Help Paying Your Utility Bill

If your household income is at or below 70% of the state median income, the Utility Discount Program helps you pay your utility bill by offering a discount of 50% on your Seattle Public Utilities bill and about 60% on your Seattle City Light bill.

To find out if you qualify, go to www.seattle.gov/mybill or call 206-684-0268.

Prepare Your Pipes for the Cold

Freezing temperatures can burst water pipes around your home, potentially causing serious property damage and wasting large amounts of water. Follow these tips to prepare your pipes for the cold:

- Insulate pipes in your home's crawl space, attic, or basement.
- Insulate outdoor pipes and faucets to keep them from freezing.
- Disconnect garden hoses.
- When the temperature hits freezing, open cabinet doors to allow heat to get to uninsulated pipes under sinks and near exterior walls.

For more information on preparing water pipes for winter weather, visit www.takewinterbystorm.org.



Burst pipes can cause serious property damage and waste large amounts of water.

Prepare for freezing weather by insulating your pipes.

Free Auto Leaks Workshop

Oil and other automotive fluids that leak from your car find their way to Puget Sound and other waterways, hurting wildlife and habitat. Seattle Public Utilities' Automotive Maintenance Program wants to help you prevent this.

Participate in our FREE Auto Leaks Workshop. You'll have your car inspected by a certified automotive instructor, and learn how to spot and fix leaks.

Upcoming classes:

- **Saturday, Jan. 21, 2017**
- **Saturday, Feb. 18, 2017**

Register at www.seattle.gov/util/autoleaks

Want a Free Toilet?

It's time to replace your old toilet with a more efficient model! You'll help conserve water and save money on your utility bill.

Seattle Public Utilities provides free water-saving toilets and installation for income-qualified homeowners. Homes must be located in Seattle and have existing toilets installed before 2004.

Learn more at www.seattle.gov/util/freetoilets or call 206-448-5751.



@ Your Service is published every two months by Seattle Public Utilities, 700 5th Avenue, Suite 4900, Seattle WA 98104. It is available online and in other languages at www.seattle.gov/util/yourservice.

@ Your Service se encuentra disponible en español en www.seattle.gov/util/yourservice.

@ Your Service có thông tin bằng tiếng Việt trong www.seattle.gov/util/yourservice.

您可在以下網站www.seattle.gov/util/yourservice閱覽《@ Your Service》中文版。

